Storytel Accessibility Statement

1. Introduction

This Accessibility Statement applies to the content published on the domain storytel.com and mofibo.com and its connected Storytel iOS and Android applications (apps).

The websites and the apps are managed by Storytel Sweden AB ("Storytel").

2. Compliance status and Compatibility

Storytel is obligated to follow the European Accessibility Act (the "EAA") for its e-commerce service and for its distribution of e-books. The website and the apps are designed to comply with the technical standard WCAG 2.2 (AA).

The Storytel **websites** are designed to be compatible with the latest version of Google Chrome, Microsoft Edge, Mozilla Firefox and Apple Safari browsers in combination with the latest versions of NVDA, VoiceOver and TalkBack.

The Storytel **apps** support accessibility features provided in iOS and Android devices, such as VoiceOver on iOS and TalkBack on Android and dynamic text settings. If you experience any issues, please make sure your app is updated to the most recent version.

We have achieved compliance with key WCAG 2.2 criteria across multiple areas including for example:

Websites:
- Audio and video accessibility (captions, audio descriptions)
- Navigation and page structure (meaningful sequences, page titles, bypass blocks)
- Keyboard and pointer accessibility (no keyboard traps, appropriate target sizes)
- Visual design standards (color usage, text spacing, focus indicators)
- Form functionality (error identification, consistent help, accessible authentication)
- Content presentation (consistent navigation, proper language identification)

Apps:
- Dynamic text settings (including support in many parts of the application for the extra large accessibility sizes)
- Dark mode
- iOS only: Support for Reduced motion. Where e.g. animated covers and trailers are static when users have set the device to reduced motion in the OS settings
- General good support for Voice Over / Talkback across the app
- Extensive reader settings (including landscape mode, font size, special dyslexia font …) in the e-pub reader
- Change playback speed of the audio
- UI designed with sufficient contrast and avoiding to differentiate with color alone

3.   **Non-accessible content**

Despite our best efforts to ensure accessibility, we are aware of some limitations and are actively improving overall accessibility and integrating it into our design and development process.

Summary of known limitations to the websites:
- Screen readers may ignore the placeholder attribute, preventing the accessible name of the input from being conveyed. Placeholder texts may disappear when the user begins typing.
- Screen reader feedback for dynamic search suggestions needs to be added

Summary of known limitations on the apps:
- The apps do not fully support landscape orientation on smaller screens
- Some promotional materials, images and videos may not support alt texts
- While the in-app e-reader generally supports screen readers, there are still some limitations that can impact the user experience

Please contact us if you encounter an issue not listed.

4.   **Ebook distribution**

- Ebooks are specifically addressed under the EAA.
- Publishers supplying ebooks to Storytel must provide accessible e-book files, unless they can rely on an exemption under the EAA or they are not covered by the legislation. Storytel, as the platform and distributor, is responsible for ensuring all end-users can properly access these files and their intended features within its apps.
- Under the EAA, the publishers are responsible for providing metadata that specifies the accessibility level and features of each e-book.
- In the book details page within the Storytel apps, a summary of the e-book's accessibility features (based on publisher-provided information) will be displayed. For more comprehensive information regarding the accessibility features of a particular e-book, please reach out to support@storytel.com.
- If you encounter problems accessing the accessibility features for e-books, contact us at support@storytel.com and we'll investigate.

5.   **Feedback**

We welcome your feedback on the accessibility of the Storytel websites and apps. Please let us know if you encounter accessibility barriers:

- support@storytel.com

6.   **Last updated**

This statement was prepared and published on 27 June 2025.